

# A GAME CHANGING INNOVATION

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## A Smart, Flexible Service Assurance Platform

Star Suite's service assurance solution helps ISPs, CSPs, mobile operators and carriers to detect and quickly resolve customer-impacting problems and network outages in real time. It provides a unique, end-to-end view by correlating network topology with network alarms and performance across all layers and domains including DWDM, IP/MPLS, Radio Link, Mobile RAN, and Mobile Core. Star Suite delivers a high flexibility of integration with 3rd party systems and platforms, new technologies and services to assure network visibility and control. Star Suite offers "All in one OSS/BSS" approach to today's operators that expect a smart, flexible, comprehensive service assurance platform.

#### Star Suite makes difference

- A telco specific OSS/BSS solution
- 힞 Domain & vendor agnostic
- Ocvered domains: DWDM, IP/MPLS, Radio Link, Mobile RAN/Core, FTTx / GPON
- Ready for 5G and beyond
- End-to-end topology correlation
- Single source of truth

#### **Star Suite With Numbers**

270M+ alarms collected, Eliminated to 2M root causes

#### 200+ integration points with systems & services

99,21% event elimination with root cause analysis 14+ years In operation

#### FUNCTIONALITIES INCLUDED



E2E graphical representation Data providing Diverse & hybrid services Inventory/stock spare& asset management Network simulation Service discovery & reconciliation — Components



Components

#### Fault Management

Real-time alarm collection Alarm-inventory- service collection Root cause analysis Service/customer impact history SPOF/MPOF analysis

Components

#### Performance

Management

Performance-inventory correlation Performance- service correlation KPI analysis& reporting SLA calculation

#### BEFORE

- Network diversity makes troubleshooting harder
- Diversity increases rapidly
- Service degradation & outages impacting customers
- Churn is unstoppable
- Poor QoE is costly
- Lack of observability hinders smooth operations
- SLA violations bring devastating penalties







- Simplified operations
- Central network management regardless of diversity
- Avoid vendor lock-in
- Decreased churn due to improved QoS and customer experience
- Revealed E2E network operations & processes
- Achievement of SLA goals with prompt actions
- Reduced operational costs through automation
- Less time & effort for daily operations
- Removed silos across network domains

### **STAR SUITE** Smart, Flexible Service Assurance Platform Includes

